

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 2nd day of December' 2022

C.G.No.64 /2022-23/ TirupatiCircle

Present

Sri. K. Ramamohan Rao

***Chairperson (I/c) &
Member (Finance)***

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Independent Member

Between

P.Antony & Others,
Guttakinda Indlu,
Pakala (M),
Chittoor Dt.,

Complainant

AND

1.Deputy Executive Engineer/O/Pakala
2.Executive Engineer/Rurals/Tirupati

Respondents

ORDER

1. Mr.P.Antony & Others, Guttakinda Indlu, Pakala (M),Chittoor Dist. have presented a complaint before this Forum during the Vidyut Adalat conducted at Pakala on 21.09.2022. In their complaint they elucidated regarding shifting of electrical lines passing through their houses. Hence requested the Forum to clear their problem and requested to remove the electrical lines passing through their houses.
2. The Respondent No.1 in his written submission has elucidated that complainant and others have to pay the estimate cost for shifting of line which is passing through their houses and further stated that if the consumers come forward to pay the shifting charges, they will immediately shift the line which is passing through their houses, after getting sanction of estimate from higher authorities.
3. Point for determination is whether it is possible to shift the electrical lines passing through the complainant & others houses or not?

Clause.5.4.1.4 read with 5.3.4 of GTCS is as follows:

Cl. 5.4.1.4:“*The service line once laid shall not be transferred or shifted from one place to another except with permission of the Company. If a consumer*

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desires to have the position of the existing service line altered the Company will take action for shifting of service in possible cases subject to the provisions in 5.3.4.

5.3.4 Charges for shifting of service:

The estimate for shifting the existing service will cover the following items as chargeable to the consumer:

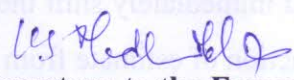
- i. Dismantling charges at the old site;
- ii. Transport charges from the old site to the new site.
- iii. Re-erection charges at the new site;
- iv. Depreciation on the old materials if any not reused at the site;
- v. Over head charges;
- iv. Cost of new materials if required; and Cost of irretrievable materials.

The consumer shall pay the above charges included in the estimate in advance before taking up shifting operations.

3. In accordance with the provisions contained in Clause. 5.4.1.4 read with Clause.No.5.3.4 of General terms and conditions of supply as approved by the Hon'ble Commission, the consumer is liable to pay the shifting charges. If he is willing to bear the line shifting charges, after approval of estimate only.
4. In view of the above, the consumer is advised to show the feasibility for shifting of the line as per field conditions. Further the Respondents are advised to act accordingly after following the departmental rules, regulations and formalities as per field conditions which is enforced to resolve the problem as shown by the complainant.
5. Accordingly the case is disposed off.

Sd/- **Member (Technical)** Sd/- **Independent Member** Sd/- **Chairperson (I/c)**

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 2nd December '2022

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If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.